From: (b)(7)(E) @oig.dhs.gov
To: CRCLCompliance; ICEOPRIntake
Cc: Hotline
Subject: DHS-OIG Complaint # C2420850
Date: Monday, August 19, 2024 9:42:46 AM
Attachments: component.xlsx

OFFICE OF INSPECTOR GENERAL

U.S. Department of Homeland Security
Washington, DC 20528 | www.oig.dhs.gov

The attached information is furnished for whatever action or inquiry you consider appropriate. Should your office take any administrative or personnel action in response to this information, you are requested to report the final result of that action within 30 business days of its conclusion.

If your review of this matter discloses evidence of previously unreported criminal misconduct that is reportable under Management Directive 0810.1, you are required to notify this office of that information before any additional investigative steps are taken.

Case Number	Incident Date	Incident Location	Affected Agency	Related Cases	Narrative
C2420850			DHS - ICE - U.S. Immigration and Customs Enforcement	C2420707, C2420804, C2421028, C2421041	8:48 AM CST CCO #: 26681 High Priority The complainant (b)(6); (b)(6); (b)(7)(C) COB: Turkey), is currently detained at Moshannon Valley Processing Center, Clearfield County, Pennsylvania (b)(6); is reporting (b)(6); (b)(7)(C) at Moshannon Valley Processing Center, for allowing the female staff members in the facility to violate the Prison Rape Elimination Act (PREA) of 2003. Since (b)(6); entered the facility in (b)(6); (b)(7)(C) has been allowing female staff members including female nurses and correctional officers to enter the male populated areas and violate the PREA act (b)(6); states that per the CFR 115-15D law under the PREA act, female staff members have to announce their presence when entering male populated units, and vice versa. He states that while the male detainees are occupying the restroom or showering, the females will walk in without announcing themselves and violate their personal space and privacy. While on the phone, (b)(6); states that a female correctional officer walked in without announcing herself and started looking into the cells of the prisoners. Moshannon Valley Processing Center (b)(6); states that he has not been able to report the issue to anyone else.

Entity Role	Entity Name	Home Address	Work Address	Job_Title	Email	Phone	DHS Employee	Gender	SSN	DoB	Alias	Agency
Subject	(b)(6); (b)(7)(C)		555 Geo Dr Philipsburg PENNSYLVANIA 16866				Yes	Male				U.S. Immigration and Customs Enforcement (DHS)
Complainant			555 Geo Dr Philipsburg PENNSYLVANIA 16866				No					

Action Type	Action Date	Notes
Complaint Received	08/12/2024	Public Website IA POC of the allegation was: LSU HS; their Agency is DHS-OIG Hotline Call Center
		Public Website submitter indicated: N/A – The complainant did not specify a preference regarding

Complaint Received	08/12/2024	Option 1, 2 or 3 for identity disclosure. and has submitted the following additional information: What the person(s) did or failed to do that was wrong: 8:48 AM CST CCO #: 26681 High Priority The complainant, (b)(6); (b)(7)(C) COB: Turkey), is currently detained at Moshannon Valley Processing Center, Clearfield County, Pennsylvania (b)(6); (b)(7)(C) is reporting (b)(6); (b)(7)(C) the (b)(6); at Moshannon Valley Processing Center, for allowing the female staff members in the facility to violate the Prison Rape Elimination Act (PREA) of 2003. Since (b)(6); (b)(7)(C) entered the facility in (b)(6); (b)(7)(C) has been allowing female staff members including female nurses and correctional officers to enter the male populated areas and violate the PREA act. (b)(6); (b)(7)(C) states that per the CFR 115-15D law under the PREA act, female staff members have to announce their presence when entering male populated units, and vice versa. He states that while the male detainees are occupying the restroom or showering, the females will walk in without announcing themselves and violate their personal space and privacy. While on the phone, (b)(6); (b)(7)(C) states that a female correctional officer walked in without announcing herself and started looking into the cells of the prisoners. Moshannon Valley Processing Center (b)(6); (b)(7)(C) states that he has not been able to report the issue to anyone else. ; Incident Date: 12/2023 (Exact Date: Unknown) - Ongoing; Location of incident(s): Clearfield County, PA; Complainant has not reported to others.

From: ERO JIC
To: ICEOPRIntake
Cc: (b)(6); (b)(7)(C)
Subject: FW: DHS-OIG Complaint # C2420819
Date: Tuesday, August 20, 2024 4:50:58 PM
Attachments: component.xlsx
image001.png

Good Morning,
The Enforcement and Removal Operations Non-Telephonic Reporting (ENTR) team is forwarding a case that falls outside of Custody Programs Division parameters for handling inquiries of this nature. Please forward this case to the appropriate office.
Thank you for your assistance.
Sent on behalf of the EROJIC mailbox and ENTR Team: (b)(7)(E) @ice.dhs.gov

From: (b)(7)(E) @oig.dhs.gov (b)(7)(E) @oig.dhs.gov>
Sent: Tuesday, August 20, 2024 2:00 PM
To: CRCLCompliance (b)(7)(E) @hq.dhs.gov>; (b)(7)(E) @ice.dhs.gov>
Cc: Hotline (b)(7)(E) @oig.dhs.gov>
Subject: DHS-OIG Complaint # C2420819

OIG Logo

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Case Number	Incident Date	Incident Location	Affected Agency	Related Cases	Narrative
C2420819			DHS - ERO - ICE Enforcement and Removal Operations		12:27 PM CST CCO 26706 The complainant, (b)(6); (b)(7)(C) Country of Birth: Jamaica), is reporting ICE for mismanagement and misconduct. On 07/26/2024, (b)(6); was sexually harassed by an Officer (b)(6); (b)(7)(C) (b)(6); reported this to the ICE facility, and was interviewed by a Sergeant (b)(6); (b)(7)(C) did not take down the information that (b)(6); gave him correctly, and it is unknown if an official report was filed by (b)(6); After reporting this (b)(6); was moved to maximum security and punished (b)(6); had a disciplinary hearing as well. Another guard, FNU (b)(6); also made sexual comments towards (b)(6); in front of other inmates, but it is unknown if any actions were taken for the situation. (b)(6); is requesting to be transferred to another facility, and was given the phone number for an immigration lawyer in Pennsylvania.

Entity Role	Entity Name	Home Address	Work Address	Job_Title	Email	Phone	DHS Employee	Gender	SSN	DoB	Alias	Agency
Subject	Officer (b)(6); (b)(7)(C)		175 Pike County Blvd Hawley PENNSYLVANIA 18428				Yes	Male				U.S. Immigration and Customs Enforcement (DHS)
Subject	Sergeant (b)(6); (b)(7)(C)		175 Pike County Blvd Hawley PENNSYLVANIA 18428				Yes	Male				U.S. Immigration and Customs Enforcement (DHS)
Subject	FNU (b)(6); (b)(7)(C)		175 Pike County Blvd Hawley PENNSYLVANIA 18428				Yes	Male				U.S. Immigration and Customs Enforcement (DHS)
Complainant	(b)(6); (b)(7)(C)	175 Pike County Blvd Hawley PENNSYLVANIA 18428					No					

Action Type	Action Date	Notes

Complaint Received	08/12/2024	Public Website IA POC of the allegation was: LSU AD; their Agency is DHS-OIG Hotline Call Center
Complaint Received	08/12/2024	Public Website submitter indicated: N/A – The complainant did not specify a preference regarding Option 1, 2 or 3 for identity disclosure. and has submitted the following additional information: What the person(s) did or failed to do that was wrong: 12:27 PM CST CCO 26706 The complainant, (b)(6); (b)(7)(C) Country of Birth: Jamaica), is reporting ICE for mismanagement and misconduct. On 07/26/2024, (b)(6); (b)(7)(C) was sexually harassed by an Officer (b)(6); (b)(7)(C) reported this to the ICE facility, and was interviewed by a Sergeant (b)(6); (b)(7)(C) did not take down the information that (b)(6); gave him correctly, and it is unknown if an official report was filed by (b)(6); After reporting this, (b)(6); was moved to maximum security and punished. (b)(6); had a disciplinary hearing as well. Another guard, FNU (b)(6); also made sexual comments towards (b)(6); in front of other inmates, but it is unknown if any actions were taken for the situation (b)(6); is requesting to be transferred to another facility, and was given the phone number for an immigration lawyer in Pennsylvania. ; Incident Date: Since 07/26/2024; Location of incident(s): Hawley, PA ; Complainant has not reported to others.

From: (b)(7)(E)
To:
Cc:
Subject: DHS-OIG Complaint #[redacted]
Date: Friday, December 6, 2024 5:49:40 PM
Attachments: [redacted]

OFFICE OF INSPECTOR GENERAL

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Case Number	Incident Date	Incident Location	Affected Agency	Related Cases	Narrative
(b)(7)(E)			DHS - ICE - U.S. Immigration and Customs Enforcement		The following information is from (b)(6); (b)(7)(C) The officers from GEO (b)(6); (b)(7)(C) sprayed me with mace, one of the officers touched me inappropriately and thats why i got transferred to cover up. Transferred from another GEO facility, I sent the paperwork for that.

Entity Role	Entity Name	Home Address	Work Address	Job_Title	Email	Phone	DHS Employee	Gender	SSN	DoB	Alias	Agency	Alien_Visa_ID_Number
Subject	FNU LNU						Yes						
Victim	(b)(6); (b)(7)(C)	[redacted] Tacoma WASHINGTON 98421					No					(b)(6); (b)(7)(C)	
Complainant	(b)(6); (b)(7)(C)		111 Israel Rd SE Tumwater WASHINGTON 98501	Complaint Response Unit Database Administrator	(b)(6); [redacted]@doh.wa.gov		No						

Action Type	Action Date	Notes
Complaint Received	11/15/2024	Public Website submitter indicated: Option 3: Complainant wishes to disclose his/her identity to DHS OIG and authorizes DHS OIG to further disclose their identity to individuals and/or entities outside DHS OIG on a need-to-know basis, and has submitted the following additional information: What the person(s) did or failed to do that was wrong: The following information is from (b)(6); (b)(7)(C) The officers from GEO (b)(6); sprayed me with mace, one of the officers touched me inappropriately and thats why i got transferred to cover up. Transferred from another GEO facility, I sent the paperwork for that. ; Incident Date: On or before 10/9/2024 ; When complainant was made aware of the problem(s): 11/7/2024 ; Location of incident(s): Northwest ICE Processing Center, Tacoma, WA; Rule, regulation, or law(s) that complainant believes to have been violated: allegations of sexual assault by officers ; Summary of how complainant believes our office can assist: Investigate this event and respond to protect the detainee. Washington State Department of Health Complaint Response Unit has received this allegation through La Resistencia (b)(6); (b)(7)(C) @doh.wa.gov Complaint Response Unit Database Administrator ; Complainant has reported to others: Organization/Agency-OIDO on 11/13/2024 with a status of: Unknown;

From: (b)(7)(E) @oig.dhs.gov
To: (b)(7)(E) @hq.dhs.gov; ICEOPKImake
Cc: Hotline
Subject: DHS-OIG Complaint #(b)(7)(E)
Date: Monday, February 3, 2025 7:38:46 AM
Attachments: (b)(6); (b)(7)(C) Freedom for Immigrants.pdf
component.dat

OFFICE OF INSPECTOR GENERAL

U.S. Department of Homeland Security
Washington, DC 20528 | www.oig.dhs.gov

The attached information is furnished for whatever action or inquiry you consider appropriate. Should your office take any administrative or personnel action in response to this information, you are requested to report the final result of that action within 30 business days of its conclusion.

If your review of this matter discloses evidence of previously unreported criminal misconduct that is reportable under Management Directive 0810.1, you are required to notify this office of that information before any additional investigative steps are taken.

Case Number	Incident Date	Incident Location	Affected Agency	Related Cases	Narrative
(b)(7)(E) C2509603			DHS - ICE - U.S. Immigration and Customs Enforcement		CR-019523 Freedom for Immigrants submitted this complaint detailing civil and human rights violations committed against (b)(6); (b)(7)(C) (b)(6); (b)(7)(C) who is in the custody of Immigration and Customs Enforcement (ICE) and Pike County Correctional Facility in Pike County, Pennsylvania. On October 1, 2024, (b)(6); (b)(7)(C) called the Freedom for Immigrants Hotline and reported a serious incident of harassment by another person detained while in the kitchen. The other person detained physically assaulted (b)(6); (b)(7)(C) He grabbed (b)(6); (b)(7)(C) behind, without his consent, this enraged and scared (b)(6); (b)(7)(C) which escalated into a confrontation. Feeling humiliated and unsafe (b)(6); (b)(7)(C) reported feeling unwell to his supervisor so that he could exit the situation. He proceeded to report the assault to a sexual abuse hotline #9116 against the other person inside while in the medical unit. In retaliation, the person who harmed him gathered other people detained to hit and threatened (b)(6); (b)(7)(C) Since the incident, (b)(6); (b)(7)(C) mental health has significantly deteriorated. He experiences daily nightmares, difficulty sleeping, and increased fear, which has led him to withdraw from social interactions within the facility. He reports that his repeated requests for a copy of his initial report have been denied, leaving him unable to verify or follow up on the details of his complaint. On October 3, 2024, (b)(6); (b)(7)(C) noted that the person who harmed him was returned to the same area where he was held. In response, the person who harassed him reportedly gathered other people detained and began publicly harassing (b)(6); (b)(7)(C) creating a hostile environment and instilling a significant fear of further retaliation. (b)(6); (b)(7)(C) attempted to report this escalation, but his complaint was dismissed. He was not provided with assistance or mental health support. No staff, guards, or personnel intervened in this situation, leaving (b)(6); (b)(7)(C) in danger. On January 17, 2025, (b)(6); (b)(7)(C) called the hotline to report that no changes had occurred. Pike County Correctional Facility has provided no protection or access to mental health resources. (b)(6); (b)(7)(C) continues to live in fear of retaliation and his mental health continues to worsen. According to the ICE Performance Based National Detention Standards, which both ICE and the Pike County Correctional Facility are contracted to follow, they are required to "take seriously all statements from [detained individuals] claiming to be victims of sexual assault and shall respond supportively and non-judgmentally. Any [detained individual] who alleges that he/she has been sexually assaulted shall be offered immediate protection and separation from the assailant and shall be referred for a medical examination and/or clinical assessment for potential negative symptoms" (ICE, 2.11 Sexual Abuse and Assault Prevention and Intervention, p. 136). As the standards state, it is the duty and responsibility of staff and guards at the facility to provide protection to individuals detained who have been assaulted but Pike County Correctional Facility failed to provide safety and protection to the people in their custody. Pike County Correctional Facility failed to meet the standards by not providing (b)(6); (b)(7)(C) immediate protection as he was not separated from the person who perpetrated the abuse. In addition, (b)(6); (b)(7)(C) was not referred to a medical examination at any time after he filed the report clearly violating the standard. In addition, Pike County Correctional Facility and Immigration and Customs Enforcement have a constitutional obligation to provide adequate medical care to (b)(6); (b)(7)(C) (see Estelle v. Gamble, 429 U.S. 97 (1976); (ICE, 4.3 Medical Care, p. 112)). Despite (b)(6); (b)(7)(C) continued requests for mental health support due to the trauma and distress from the assault and subsequent harassment, he reports

					that he has been denied access to mental health resources repeatedly, further exacerbating his mental health crisis. By refusing to provide medical care for (b)(6); (b)(7)(C) (b)(6); serious medical needs, ICE places (b)(6); (b)(7)(C) at serious risk of harm and violates his right to due process under the Fifth and Fourteenth Amendments, respectively. ICE's refusal to address (b)(6); (b)(7)(C) serious medical needs constitutes a violation of due process because it disregards the government's duty to ensure humane treatment of those in custody. Under the Fifth Amendment, ICE's deliberate indifference deprives the individual of their right to safety and medical care, which are fundamental to life and liberty. The Fourteenth Amendment reinforces this obligation, prohibiting such objectively unreasonable actions. See, e.g., Kingsley v. Hendrickson, 576 U.S. 135 S. Ct. 2466 (2015). (b)(6); (b)(7)(C) is constitutionally mandated due process protections, including the right to adequate medical and mental health care.

Entity Role	Entity Name	Home Address	Work Address	Job_Title	Email	Phone	DHS Employee	Gender	SSN	DoB	Alias	Agency	Alien_Visa_ID_Number
Subject	FNU LNU						Yes						
Complainant	(b)(6); (b)(7)(C)						No						

Action Type	Action Date	Notes
Complaint Received	01/27/2025	Public Website IA POC of the allegation was: (b)(6); (b)(7)(C) their Agency is Office for Civil Rights and Civil Liberties
Complaint Received	01/27/2025	Public Website submitter indicated: I am forwarding this complaint to DHS-OIG as a routine referral in my official capacity as a DHS internal affairs agency employee. and has submitted the following additional information: What the person(s) did or failed to do that was wrong: CR-019523 Freedom for Immigrants submitted this complaint detailing civil and human rights violations committed against (b)(6); (b)(7)(C) who is in the custody of Immigration and Customs Enforcement (ICE) and Pike County Correctional Facility in Pike County, Pennsylvania. On October 1, 2024, (b)(6); (b)(7)(C) called the Freedom for Immigrants Hotline and reported a serious incident of harassment by another person detained while in the kitchen. The other person detained physically assaulted (b)(6); (b)(7)(C) He grabbed (b)(6); (b)(7)(C) behind, without his consent, this enraged and scared (b)(6); (b)(7)(C) which escalated into a confrontation. Feeling humiliated and unsafe (b)(6); (b)(7)(C) reported feeling unwell to his supervisor so that he could exit the situation. He proceeded to report the assault to a sexual abuse hotline #9116 against the other person inside while in the medical unit. In retaliation, the person who harmed him gathered other people detained to hit and threatened (b)(6); (b)(7)(C) Since the incident, (b)(6); (b)(7)(C) mental health has significantly deteriorated. He experiences daily nightmares, difficulty sleeping, and increased fear, which has led him to withdraw from social interactions within the facility. He reports that his repeated requests for a copy of his initial report have been denied, leaving him unable to verify or follow up on the details of his complaint. On October 3, 2024, (b)(6); (b)(7)(C) noted that the person who harmed him was returned to the same area where he was held. In response, the person who harassed him reportedly gathered other people detained and began publicly harassing (b)(6); (b)(7)(C) creating a hostile environment and instilling a significant fear of further retaliation. (b)(6); (b)(6); attempted to report this escalation, but his complaint was dismissed. He was not provided with assistance or mental health support. No staff, guards, or personnel intervened in this situation, leaving (b)(6); (b)(7)(C) in danger. On January 17, 2025, (b)(6); (b)(7)(C) called the hotline to report that no changes had occurred. Pike County Correctional Facility has provided no protection or access to mental health resources. (b)(6); (b)(7)(C) continues to live in fear of retaliation and his mental health continues to worsen. According to the ICE Performance Based National Detention Standards, which both ICE and the Pike County Correctional Facility are contracted to follow, they are required to "take seriously all statements from [detained individuals] claiming to be victims of sexual assault and shall respond supportively and non-judgmentally. Any [detained individual] who alleges that he/she has been sexually assaulted shall be offered immediate protection and separation from the assailant and shall be referred for a medical examination and/or clinical assessment for potential negative symptoms" (ICE, 2.11 Sexual Abuse and Assault Prevention and Intervention, p. 136). As the standards state, it is the duty and responsibility of staff and guards at the facility to provide protection to individuals detained who have been assaulted but Pike County Correctional Facility failed to provide safety and protection to the people in their custody. Pike County Correctional Facility failed to meet the standards by not providing (b)(6); (b)(7)(C) immediate protection as he was not separated from the person who perpetrated the abuse. In addition (b)(6); (b)(7)(C) was not referred to a medical examination at any time after he filed the report clearly violating the standard. In addition, Pike County Correctional Facility and Immigration and Customs Enforcement have a constitutional obligation to provide adequate medical care to (b)(6); (b)(6); (see Estelle v. Gamble, 429 U.S. 97 (1976); (ICE, 4.3 Medical Care, p. 112)). Despite (b)(6); (b)(7)(C) continued requests for mental health support due to the trauma and distress from the assault and subsequent harassment, he reports that he has been denied access to mental health resources repeatedly, further exacerbating his mental health crisis. By refusing to provide medical care for (b)(6); (b)(7)(C) serious medical needs, ICE places (b)(6); (b)(6); at serious risk of harm and violates his right to due process under the Fifth and Fourteenth Amendments, respectively. ICE's refusal to address (b)(6); (b)(7)(C) serious medical needs constitutes a violation of due process because it disregards the government's duty to ensure humane treatment of those in custody. Under the Fifth Amendment, ICE's deliberate indifference deprives the individual of their right to safety and medical care, which are fundamental to life and liberty. The Fourteenth Amendment reinforces this obligation, prohibiting such objectively unreasonable actions. See, e.g., Kingsley v. Hendrickson, 576 U.S. 135 S. Ct. 2466 (2015). (b)(6); (b)(7)(C) is constitutionally mandated due process protections, including the right to adequate medical and mental health care. ;

		Incident Date: October 1, 2024; Location of incident(s): Pike County, Pennsylvania; Complainant has not reported to others.